

# Keep on enjoying Corian®

Corian® warranty & service



Kitchen in private apartment, Paris, photo: Eric Laignel for DuPont® Corian®

**QUALITY NETWORK**

DuPont™  
**CORIAN®**  
SOLID SURFACES



[www.corian.com](http://www.corian.com)

**corian.**

# Our Network ensures Quality

DuPont is a name you can depend on for quality and our commitment to our customers does not end with a sale. DuPont has a large network of trained and certified professionals to ensure that installation/fabrication goes smoothly so that end-customers are completely satisfied with their purchase - whether for residential or commercial applications.

## CUSTOMER SATISFACTION ABOVE ALL

DuPont has developed a Quality Network for fabricators who are dedicated to delivering the very best standards for installation and service. Their primary goal and approach is to ensure that customers are highly satisfied with their DuPont™ Corian® installations.

## A NETWORK OF PROFESSIONALS

Members of the Quality Network are committed to ensuring that customers receive the highest quality product and service from ALL the companies in the supply chain. Its members are Certified Fabricators and Service Centers. Quality Network Service Centers are approved by DuPont for professional sanding and expert repair work. They can also handle installation work and offer maintenance contracts to commercial customers to ensure that their installation in Corian® stays in prime condition.

A Corian® Quality Network logo has been created to support our brand and to emphasize our quality guarantee.

## WARRANTY PROGRAM

DuPont offers two levels of warranty protection for Corian®: on product level and on installation level. The product warranty is standard for all DuPont™ Corian® products and ensures that your installation will be free of manufacturing defects for a period of 10 years after purchase. A higher level of coverage, the Limited Installed Warranty, is only available when fabrication and installation are carried out by a Corian® certified fabricator. This Limited Installed Warranty expands the product warranty and also ensures that the fabrication and installation of the finished product will be free of defects.

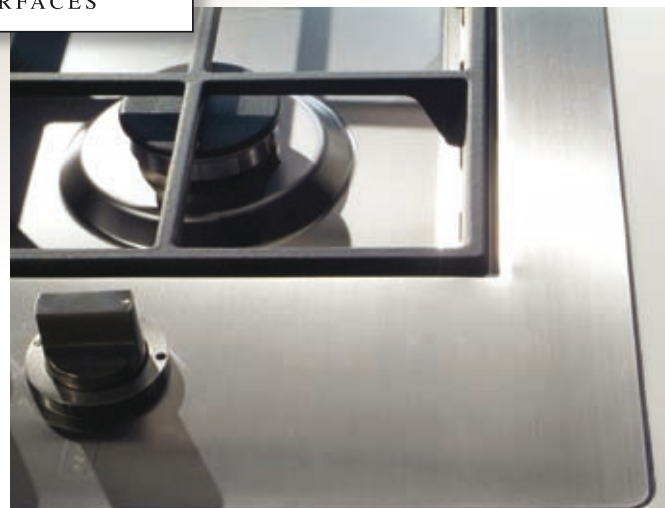
## CENTRALIZED WARRANTY CENTER IN BELGIUM

*“Your customers are our customers.”*

- We try to solve all problems as rapidly as possible, and this increases the positive image for all the parties involved.
- We have experts in on-site cost-effective repairs.
- When working for the fabricator, your workshop schedule is not disturbed by sudden, unexpected calls. Your workforce can concentrate on what they like to do most: making new, high quality Corian® fabricated products.

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"Ecoforma" kitchen design, Peter Rathjens, photo courtesy of Peter Rathjens.

# At your Service



Kitchen in private apartment, Paris, design Arik Levy, photo Jean-Pierre Delagarde for DuPont® Corian®.

## EXPERT INSTALLATION/REPAIR SERVICE

*“For a chain to be strong,  
all the links need to be strong.”*

We are authorised installers of Corian®. The Service Center assists us in fulfilling the 10-year limited Installed warranty on installations made by authorized fabricators only.

- Service Centers are equipped to do all quality repair/ installation work, at the customer’s place, and with short lead times.

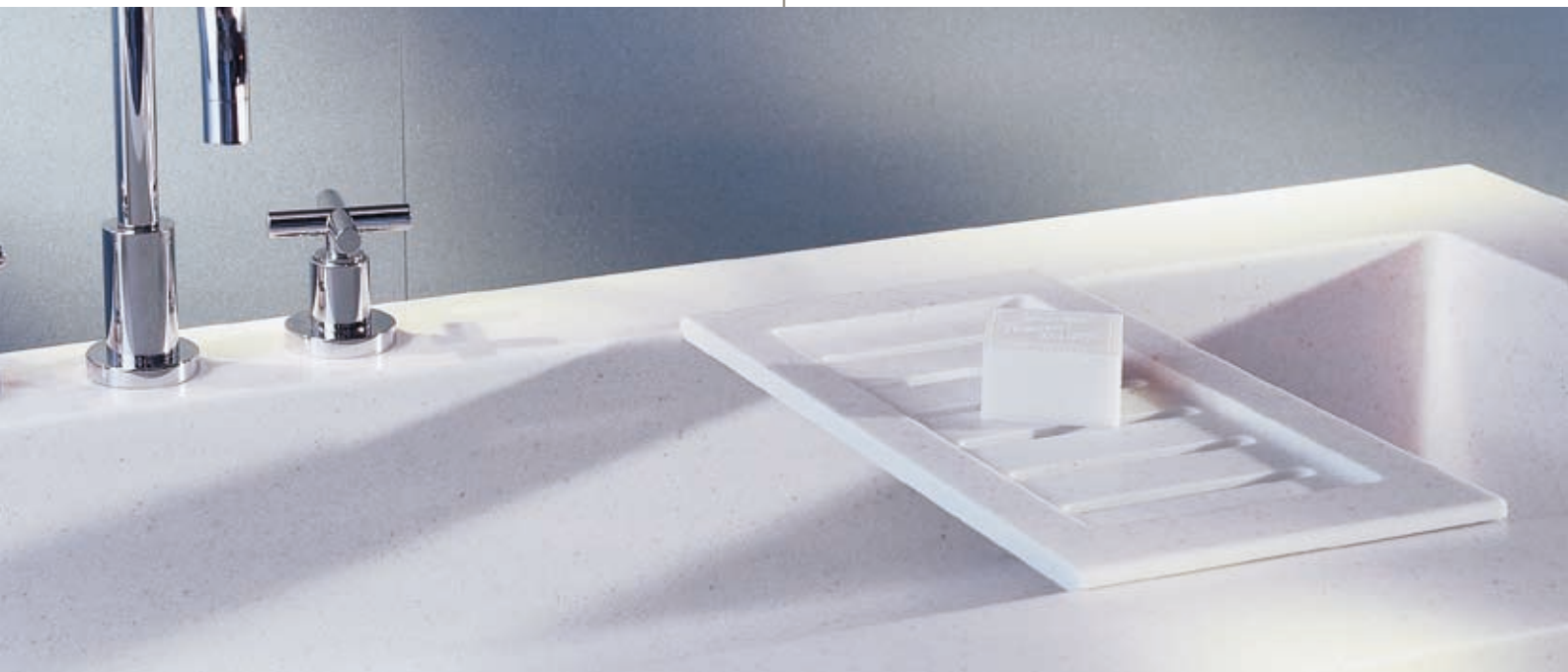


## MAINTENANCE SERVICE

*“The long-lasting beauty and the enduring Value of  
your investment in Corian®.”*

- With our Corian® maintenance contract, your DuPont™ Corian® will always look good.

When your needs or tastes change over the years, when fashion changes, we carry out small upgrades and facelifts that keep your installation in Corian® evergreen. We can also renew the patina of your installation by sanding your surfaces in order to bring back their original appearance.



# Nothing is impossible

DuPont™ Corian® is inherently “renewable” because it is solid and homogeneous all the way through. Most damage, including that caused by severe impacts, heat or chemicals, can usually be repaired on-site to restore the integrity of the original, smooth, hygienic surface.

Our Corian® Warranty Center will be able to refer you to a Service Center which can professionally sand your Corian® work surface. DuPont™ Corian® Quality Network Service Centers are approved by DuPont to carry out expert repair work. They can also handle installation work and offer maintenance contracts to commercial customers to enable them to keep their installation in Corian® in prime condition.

**You are probably already in the habit of following most of our use & care guidelines, but if you have any questions which we have not yet answered, please do not hesitate to contact us!**

**You can also visit our website at [www.corian.com](http://www.corian.com)**

| Country     | Free Telephone                                     |
|-------------|--|
| Belgium     | Tel: 0800.95.165                                   |
| Netherlands | Tel: 800.02.32.165                                 |
| Luxembourg  | Tel: 0800.23.784                                   |
| France      | Tel: 0800.91.73.69                                 |
| Switzerland | Tel: 0800.83.57.85                                 |
| Germany     | Tel: 0800.18.17.228                                |
| Austria     | Tel: 0800.28.15.55                                 |
| Spain       | Tel: 900.963.241                                   |
| Italy       | Tel: 800.785.521                                   |
| UK + Eire   | Tel: (+44)01296 663.551<br>Fax: (+44)01296 663.599 |

**DuPont De Nemours (Belgium) bvba**  
 Corian® Warranty Center  
 Antoon Spinoystraat 6  
 B-2800 Mechelen  
 Belgium  
 Fax: +32 24 03 53 44  
 General e-mail: [surfaceswarranty@dupont.com](mailto:surfaceswarranty@dupont.com)

[www.corian.com](http://www.corian.com)



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